RICHDRD FISHER SY NO. UILLAGE RD WARNER NH 03278 PH. 4563895 June 15, 2009

CONCERNS AND COMPLAINTS ON MY WATER WELL

- Is my water well legal? A friend of mine who's a developer was looking at where my well is located and said that my lot is a conforming lot and there is no choice by law they had to put in a conforming well. James that works for the Precinct said the same thing to me.
- 2. When the water line was backfilled it was not compacted near the house and now I have a large sink hole, I put a lot of time and out of pocket money in finishing my yard and now it a mess.
- 3. I have a very expensive Persian rug in my bedroom and a tool bag that was covered with oil was set down on the rug and left a big oil stain.

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I will be contacting the Water Well Board regarding these complaints.

Sincerely,

Fed

Richard Fisher



Site Visit Report

Subject: Fisher Complaint

Location: 84 N. Village Road Warner, NH 03278

On June 17, 2009 DES conducted a site visit and inspection of a new well constructed by Contoocook Artesian Well Company ("Contoocook Well") at the above address. The inspection was conducted in response to a consumer complaint filed by the property owner, Richard Fisher, against Contoocook Well. Mr. Fisher complains that the well was constructed in a non-conforming location and his property is large enough to accommodate a well which meets all applicable setbacks. Rules adopted by the NH Water Well Board require wells to be a minimum of 75 feet from septic systems and 75 feet from property boundaries, respectively, in accordance with We 602.05(b), (c), and (d).

The well is located in the back of the property approximately 100 feet (not measured) behind the home. Measured distances from the well to the side boundaries were 35 feet to the southwest property line and 142 feet to the northeast property line. The total property width at the location measured being approximately 177 feet. Therefore, it would be possible to locate a well in the middle of the property, which would be at least 75 feet from the southwest and northeast property boundaries. The existing septic system is located on the northeast side of the residence and is a grandfathered system according to Mr. Fisher. Mr. Fisher was also concerned that the well was less than 75 feet from the abutter's septic system on the southwest side of the property and that the first two water quality tests failed for coliform bacteria as a result. The actual measured separation distance was 103 feet.

The failed water quality tests may be a result of the dog kennel which is attached to the home and the proximity of the water service trench which was dug along the side of the kennel. Adequate disinfection of the well and water service pipe will hopefully resolve this problem.

Two previous locations for the well had been proposed, but were rejected by the property owner; one in the front of the property which was in the immediate vicinity of the drive way and one behind the barn in the immediate vicinity of the garden. The third and final location was accepted by the property owner and Mr. Fisher signed a non-conforming location form. However, at a later date Mr. Fisher was informed by others that his property is large enough to accommodate a well which meets all applicable setbacks.

Following a visual inspection of the property and consideration that at some point in time Mr. Fisher, or a future owner, may have to install a new septic system for the home, I suggested to Mr. Fisher that he hire a licensed septic system designer to determine where a future system should be placed. The most logical location for a septic system appears to be directly behind the home on the northeast side of the property. Evaluating these site conditions, a well placed in the center of the lot would meet all required setbacks, pursuant to We 602.05(b), (c), and (d), however, would likely preclude the installation of a future septic system in that area.

R. Schofield

R. Schofield / Water Well Program Manager

DES Finding on Richard Fisher Complaint v. Contoocook Artesian Well Company

Background Information

Staff conducted follow-up telephone conversations with Wally Coran, Contoocook Artesian Well Company, and Lynn Perkins, Commissioner Warner Village Precinct. Commissioner Perkins and Wally Coran sited the well. Mr. Fisher was there initially but was not present when the third site was chosen. The first two sites were rejected by Mr. Fisher. Mr. Fisher agreed with the third location and signed the Non-conforming Well Location Form. According to statements made by Commissioner Perkins and Mr. Coran, there was discussion about the possibility of a future septic system going on the other side of the property. The well was sited with this possibility in mind.

Richard de Seve, DES- Subsurface Systems Bureau confirmed that the Fisher property has no state approved septic system and the residence pre-dates the program.

The well completion report indicates that the depth to bedrock was 78 feet and 123 feet of casing was installed and grouted.

DES Action

The Department took no action on this matter in consideration of the following findings:

1) The existing septic system is a grandfathered system;

2) Contoocook Artesian Well Company used proper judgment in considering the site conditions including the location of the existing septic system, the likelihood that a future septic system will be located on the property, and the setback to the southwest property line;

3) Extra casing was set into bedrock;

4) The casing was grouted; and

5) A Non-conforming Well Location Form was signed and filed with the Board.



State of New Hampshire WATER WELL BOARD



Jeffrey M. Tasker, M.G.W.C., Water Well Contractor, Chairman Peter W. Caswell, C.W.D. - P.I., Water Well Contractor Stephen R. Smith, Pump Installer Thomas A. Garside, *Technical Driller* Rene Pelletier, P.G., *Dept. of Environmental Services* David R. Wunsch, Ph.D., P.G., *State Geologist* Richard P. Schofield, P.G., *Staff*

August 12, 2009

Rick Patenaude Contoocook Artesian Well Co Inc POB 2036 Henniker, NH 03242

Dear Mr. Patenaude:

At it's meeting on August 6, 2009 the New Hampshire Water Well Board ("Board") considered the complaint of Richard Fisher against your company. Both parties attended the meeting.

Mr. Fisher explained that his property is large enough to accommodate a well that meets all applicable setbacks and his well could have been constructed in a code compliant location.

The Board agreed that wells should be located in accordance with applicable setback requirements unless the size of the lot, or other physical constraints listed on the non-conforming well location form prohibit access for the drilling equipment. The Board also found that Contoocook Artesian Well Company, Inc., applied appropriate construction methods to protect the well against potential contamination including, installing a total of 123 feet of casing, installing 44 feet of casing into bedrock, and grouting the casing. These additional protective construction methods are accepted industry standards designed to protect public health. Finally, in its current location the well should allow room in the back of the property for an approved septic system in the future.

If you have any questions, please call Rick Schofield at 271-1974.

Very truly yours

Rene Pelletier Secretary

Certified Mail cc. Board members Sarah Pillsbury, Administrator, DWGB

> P.O. Box 95, 29 Hazen Drive, Concord, New Hampshire 03302-0095 : (603) 271-2513 • Fax: (603) 271-5171 • TDD Access: Relay NH 1-800-735-2964 Web site: www.des.nh.gov/wwb



State of New Hampshire WATER WELL BOARD



Jeffrey M. Tasker, M.G.W.C., Water Well Contractor, Chairman Peter W. Caswell, C.W.D. - P.I., Water Well Contractor Stephen R. Smith, Pump Installer Thomas A. Garside, Technical Driller Rene Pelleticr, P.G., Dept. of Environmental Services David R. Wunsch, Ph.D., P.G., State Geologist Richard P. Schofield, P.G., Staff

August 12, 2009

Richard Fisher 84 North Village Road Warner NH 03278

Dear Mr. Fisher:

At it's meeting on August 6, 2009 the New Hampshire Water Well Board ("Board") considered your complaint against Contoocook Artesian Well Company, Inc.

You explained that your property is large enough to accommodate a well that meets all applicable setbacks and your well could have been constructed in a code compliant location.

The Board agreed that wells should be located in accordance with applicable setback requirements unless the size of the lot, or other physical constraints listed on the non-conforming well location form prohibit access for the drilling equipment. The Board also found that Contoocook Artesian Well Company, Inc., applied appropriate construction methods to protect the well against potential contamination including, installing a total of 123 feet of casing, installing 44 feet of casing into bedrock, and grouting the casing. These additional protective construction methods are accepted industry standards designed to protect public health. Finally, in its current location the well should allow room in the back of the property for an approved septic system in the future.

If you have any questions, please call Rick Schofield at 271-1974.

ours.

Rene Pelletier Secretary

cc. Board members Sarah Pillsbury, Administrator, DWGB

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6. Reason f	for Construc	ting Well: X	Replace S	upply_Repla	ce Exi	sting Supply	Other		
7. Type of V	Nell:	X_Drilled in B	Bedrock	Drilled in Grave	ell	DugDriv	ven PointWash Wel	Other	
8. Total De	pth of Well:	500 feet below	v land surfac	e.					
9. Depth to	Bedrock: 7	8 feet below la	nd surface.						
10. Casing	Details: Ler	ngth: <u>123</u> ft. D	ia <u>6.5 in</u> . 1	Material: Steel	Wt. <u>1</u>	71b./ft			
11. Method	(s) of Sealin	g Casing to B	edrock: <u>X</u> D	rive Shoe	<u>X</u> D	rillings	_XGrout Other		
12. Measur	ed Yield: B	ailed Pumped	X Compres	ssed Air, for <u>1</u> /	' <u>2 Hou</u>	rat <u>4</u> GPM			
13. Static W	ater Level:	30 feet below	land surface	e. Date Meas	sured:	5/20/2009			
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16. Yield Log: If the yield was tested at different depths during drilling, list below

Feet	GPM

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Well Number (FOR DRILLER'S USE) This report must be submitted to the NH Water Well Board no later than 90 days After the completion of the well.	Wate PO B Conce S Well	e of New Hamps or Well Board ox 2008 ord NH 03301 Completion B pecial Notes on Bac	Report	ID# Quad_ 25,0 Latitu	00 .24,000 de° tude°	, "
17. Additional Well Development Hydro-Fracturing Information: Packer Settings (Ft) High Pressure (PSI) Low Pressure (PSI)	Standard Z	one No. of	Settings Additic 0	onal if an y <u>0</u>	DECEIV JUL 16 2009 des/dwgwb	
	First Set	Secon	d Set	_ Additic	onal if any	_
18. Measured Yield After Develo 19. Additional Well Seals Install JaswellShale Packer Other (explain)	opment led Inside of We Depth S	GPM II: Setting 0 feet be	Before low land surface	Development	GPM	
Drop Pipe UsedSteel 20. Screen Details: Make & Type	PV0	CGro	uted between Line	er and Outer Casi	•	ft
Diameterin Gravel Pack, if used: Gravel 21. A water well contractor must p	Slot Size Size or Type	_ Depth	to top of screen fr	om land surface_	ft	

21. A water well contractor must provide a drawing indicating the position of each well, if more than one well is located within the lot, relative to significant permanent man-made features. Provide this information in the space below, or as an attachment to this form. Additional information attached:

22. Additional information attached: ____Yes ____No

23. Please attach results of drawdown test if performed

24. Please provide any additional or unusual information about the well in the space below as an attachment to this form.

Doing Business as Contoocook Artesian Well Report Filed by

Rive Paterach RP

Date of Report: July 15, 2009

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License No. 1



NHDE	S

State of New Hampshire Water Well Board PO Box 95 Concord, NH 03302-0095

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	NON-CON		der We 602.05(i) By	Ms/Dwg	WB	
		Picase Attach Copy	to Well Completion Re	pont -			
Property Owner	DICK	EISHR		VILLACE		WARD (ER NH
Water Well Contracto	or		1	manchi Mathill Address	•		12.14
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Location of Well	81/ Mar	The in las	~ A!	_ Warde	j		
	Street Add	ess /		City/Town			
Subdivision Nan	ne		Sub	division Lot #			
Town Tax Map a	and Parcel #: Map a	<u> 10 </u>	Parc	el#		 _	Υ.
Well Number		Latitude 43	0 16 .605	Longitude	7/ 0	49.6	32"

REASON FOR NON-CONFORMING LOCATION

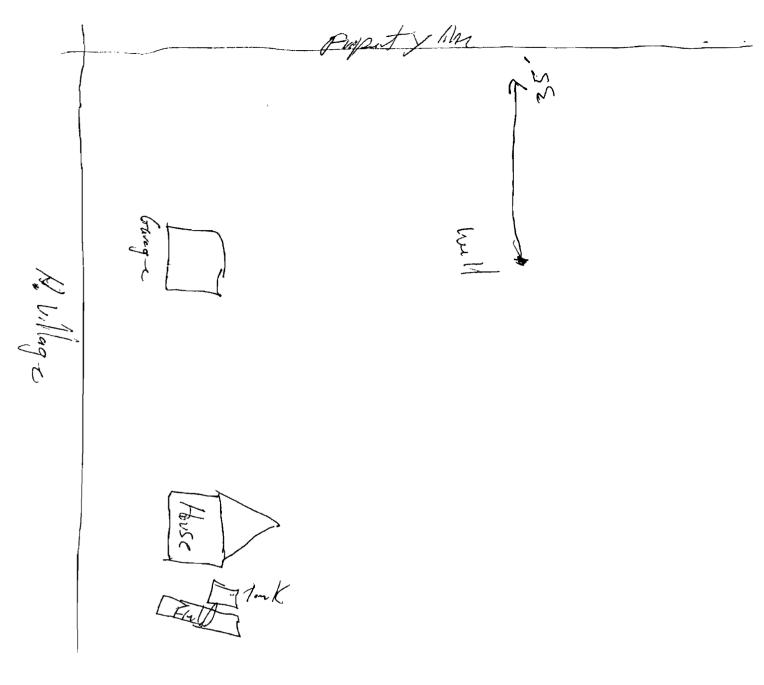
(Check appropriate box)

- The property size is not sufficient to allow for the required setback;
- □ Sufficient setbacks from other potential sources of contamination cannot be met;
- Excessive slopes prohibit access;
- The location of permanent structures would result in unreasonable impacts or damage to the structures;
- The location of lakes, ponds, streams or wetlands prohibits meeting the required setbacks;
- The presence of bedrock at or within four vertical feet of the surface would result in unreasonable offset trenching requirements; or
- □ Other (Explain) _

SPECIAL METHODS OF CONSTRUCTION

Required under We 602.05(j)

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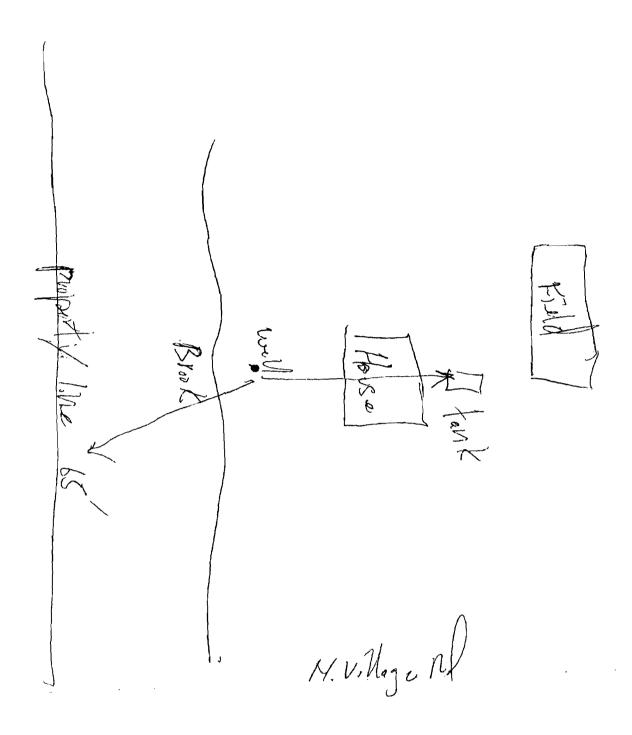
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NHDES	State of New H Water Well PO Box 9 Concord, NH 03	5 Board	RECE
<u> </u>	DN-CONFORMING WE Required under V Please Attach Copy to Wel	We 602.05(i) Il Completion Report By_	UL 2 1 2009
Property Owner ETER	St. JAMES 19	No. VILLAGE ROAD Permanent Mailing Address	, WHONERO32/D
Water Well Contractor			License Number
/ Location of Well <u>69</u>	Street Address	City/Town	
Subdivision Name		Subdivision Lot #	
Town Tax Map and Pare	2el #: Map #	Parcel # 3	·
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NHDES	Water V PO I	w Hampshir Vell Board Box 95 7H 03302-0095	⁻e [
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Property Owner Dehra	Buckeley	Perm	anent Mailing Address	
Water Well Contractor				
 Location of Well	Street Address	11.1	City/Town	License Number
Subdivision Name		Subdi	vision Lot #	
Town Tax Map and Parc	el #: Map #	Parce	#	
Well Number	Latitude	0,	Longitude	· 0

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REASON FOR NON-CONFORMING LOCATION

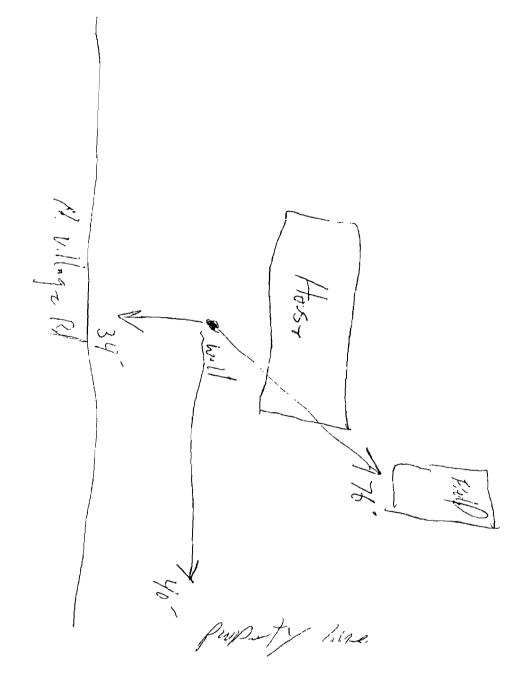
(Check appropriate box)

- X The property size is not sufficient to allow for the required setback;
- Sufficient setbacks from other potential sources of contamination cannot be met;
- Ω Excessive slopes prohibit access;
- The location of permanent structures would result in unreasonable impacts or damage to the structures; D
- D The location of lakes, ponds, streams or wetlands prohibits meeting the required setbacks;
- The presence of bedrock at or within four vertical feet of the surface would result in unreasonable offset trenching requirements; or .
- Other (Explain)

SPECIAL METHODS OF CONSTRUCTION

Required under We 602.05(j)

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